



Title VI

Redmond Municipal Airport assures that no person shall on the grounds of race, color, national origin (including limited English proficiency (LEP)), sex (including sexual orientation and gender identity), creed, or age, as provided by Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987 (PL 100.259), Section 520 of the Airport and Airway Improvement Act of 1982, and related authorities (hereafter, "Title VI and related requirements"), be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity that receives U.S. Department of Transportation (DOT) funding.

Title VI also prohibits retaliation for asserting or otherwise participating in claims of discrimination. Redmond Municipal Airport further assures every effort will be made to ensure nondiscrimination in all of its programs and activities, whether those programs are federally funded or not. The Redmond Municipal Airport agrees, among other things, to understand the communities surrounding or in the flight path, as well as customers that use the airport. Anytime communities may be impacted by programs or activities the Redmond Municipal Airport will take action to involve them and the general public in the decision-making process.

Redmond Municipal Airport requires nondiscrimination assurances, as prescribed by FAA, from each tenant, contractor, and concessionaire providing an activity, service, or facility at the airport. Assurances must be included in any related lease, contract, or franchise agreement between Redmond Municipal Airport and each tenant, contractor, and concessionaire, as well as in any similar agreements with their own sub-tenants and sub-contractors.

Title VI Complaint Procedures

Any person who believes that he or she has been subjected to discrimination on the basis of race, color, national origin (including LEP), sex (including sexual orientation and gender identity), creed, or age has the right to file a complaint with the Redmond Municipal Airport. Alternatively, they can file a formal complaint with an outside agency, such as the U.S. Departments of Justice or Transportation, or the Federal Aviation Administration (FAA), or seek other legal remedies. To file a complaint, please submit a written Complaint Form within 180 days of the alleged discriminatory event to:

Jodi Low, Title VI Coordinator
2522 SE Jesse Butler Circle
Redmond, OR 97756

Jodi.low@flyrdm.com

Complaints will receive a written response within 15 days acknowledging receipt of the complaint. The Airport Title VI Coordinator will review the complaint to determine if it falls under its jurisdiction. All complaints falling under the airport's jurisdiction will be investigated as quickly as possible. A written notice of the findings will be provided upon completion of the investigation. If more information is needed to evaluate the complaint, the Airport Title VI Coordinator may contact you. Additionally, complaints shall be forwarded to FAA within 15 days of receipt. For all other civil rights investigations, Redmond Municipal Airport shall notify FAA contacts of any new investigations prior to grant execution.

Complaints that do not fall under the Airport's jurisdiction will be referred, wherever possible, to the City of Redmond, Oregon Department of Transportation, the Federal Aviation Administration, the Federal Transit Administration, the Federal Highway Administration, or the U.S. Department of Transportation and/or the complainant will be advised.

Complaints may also be filed directly with:

Federal Aviation Administration (FAA) Office of Civil Rights. For more information, please contact 1-202-267-3258 or visit [Filing a Complaint | Federal Aviation Administration \(faa.gov\)](#)